Unlocking IP Across Continents Appendix 2 Survey Results BY COUNTRY



25.0% 25.0%

This Appendix Compares Each Question BY COUNTRIES





Countries Surveyed

- N = 400 So. Africa
- N = 400 Singapore
- N = 400 United Kingdom
- N = 400 United States

N =1600 Total

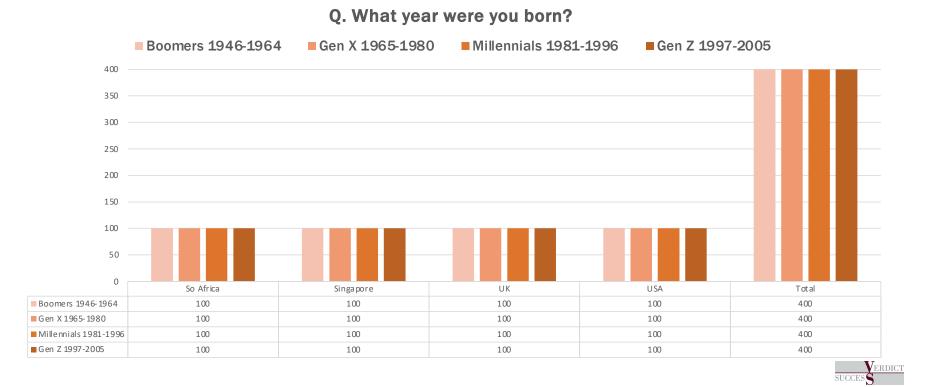


Generations Surveyed

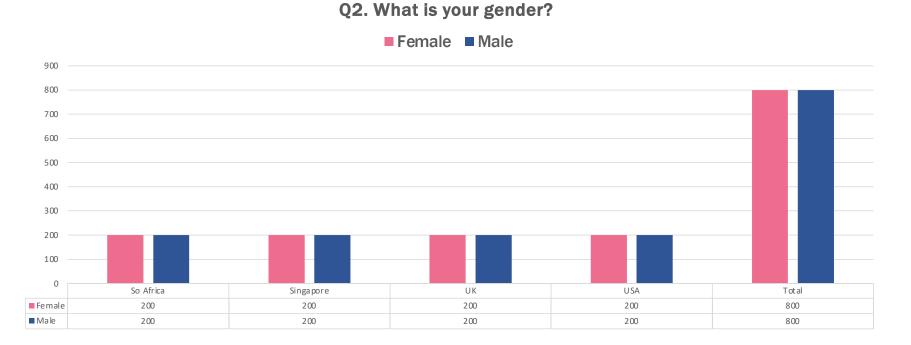
- N = 400 Boomers
- N = 400 GenX
- N = 400 Millennials
- N = 400 GenZ
- N =1600 Combined Total



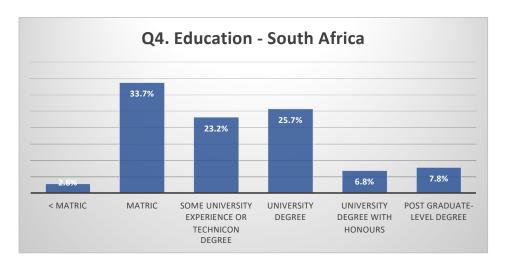
Each Country Had Equal Generations

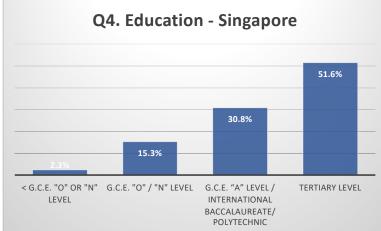


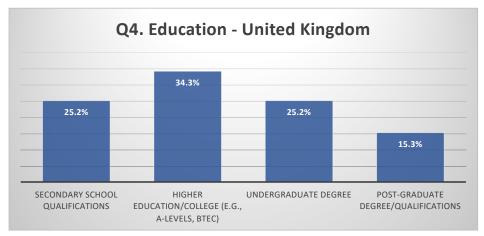
Each Country Had Equal Females and Males

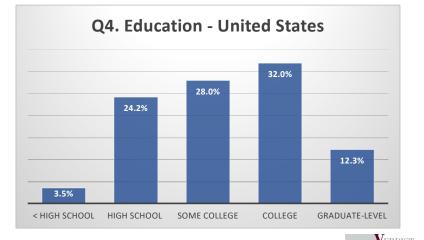




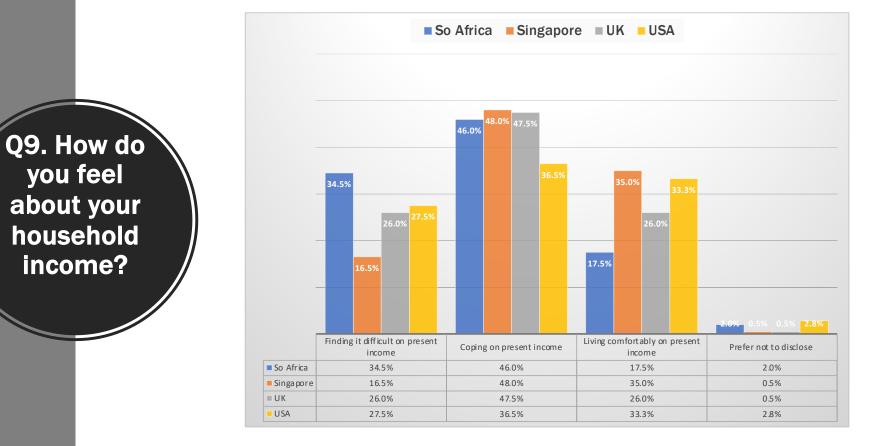








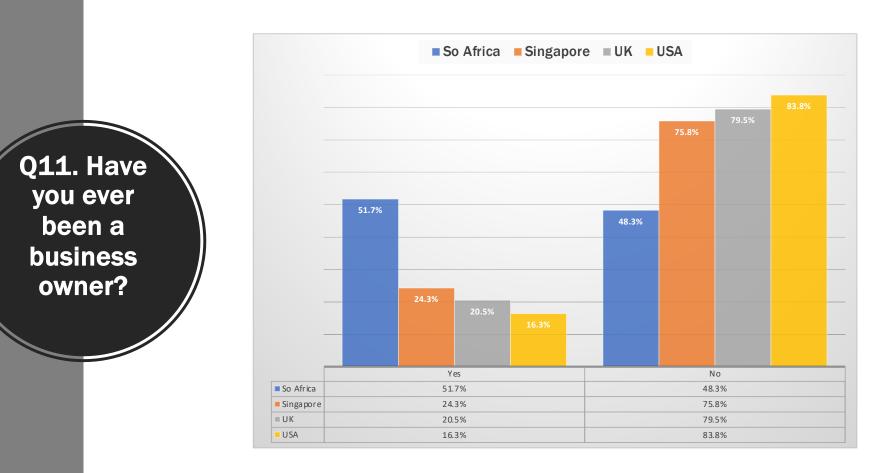
SUCCE





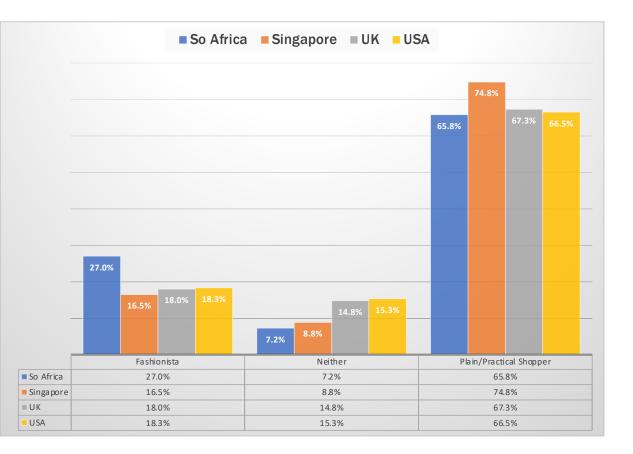
Q10. What is your occupation? Warehouse assistant administrator Construction Director Unemployed Engineer worker Employed **Manager** driver Teacher Retail Student Officer Full time **Retired** sales Senior



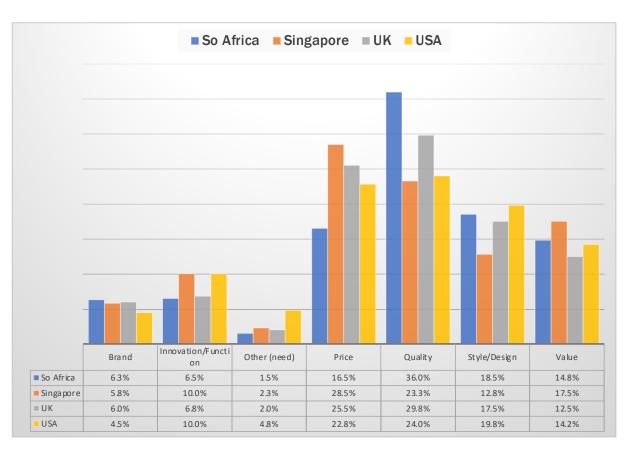








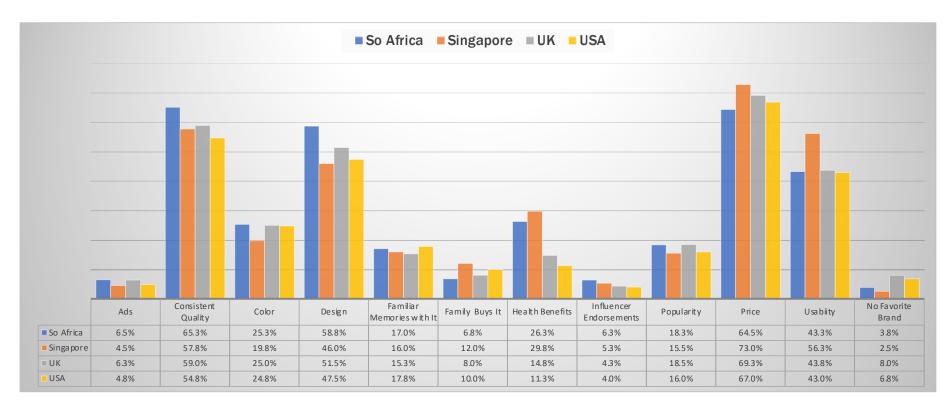




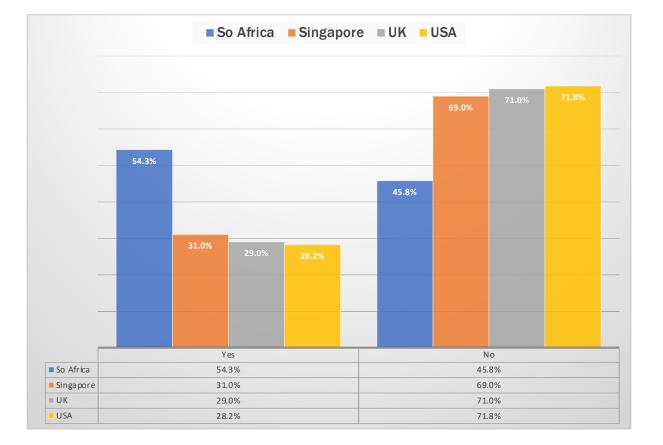
Q13. What is your top reason for purchasing a product?



Q14. When choosing a favorite brand, what makes you prefer it? Check all that apply.



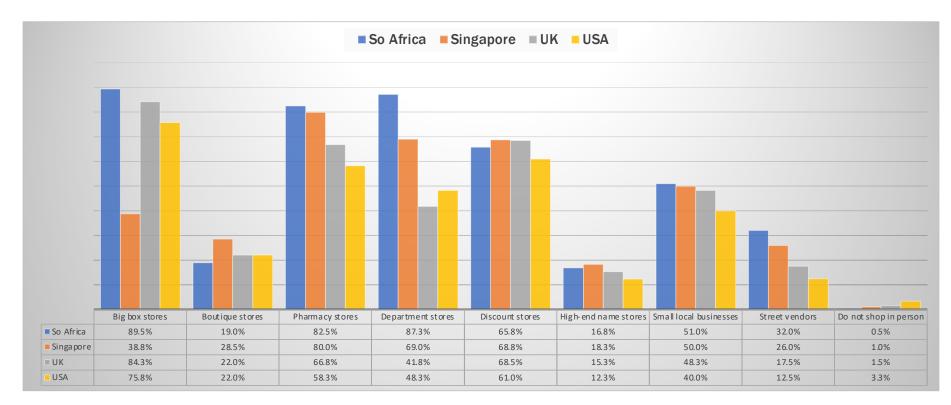




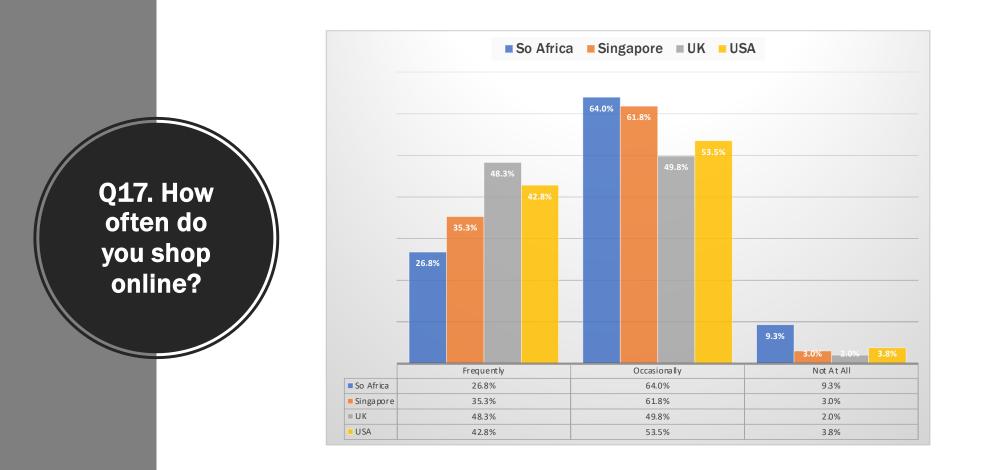
Q15. Are you likely to be first to buy when a brand reveals a new product?

> Verdict SUCCES S

Q16. When shopping in person, do you purchase from any of these entities?



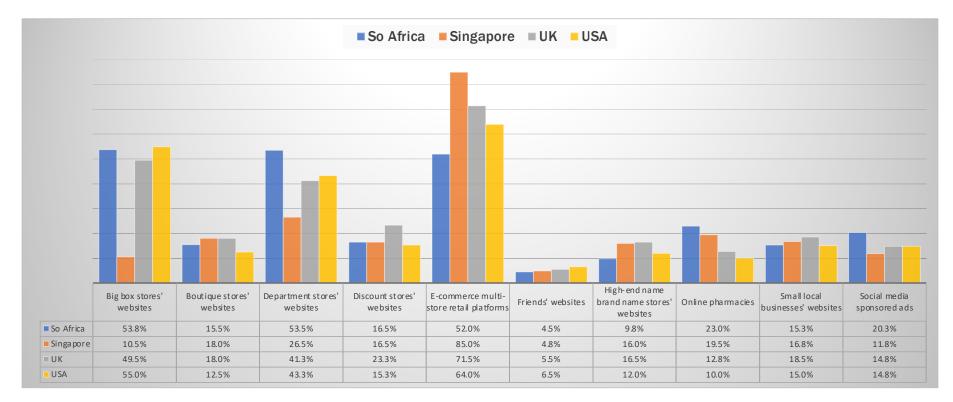




Verdict S

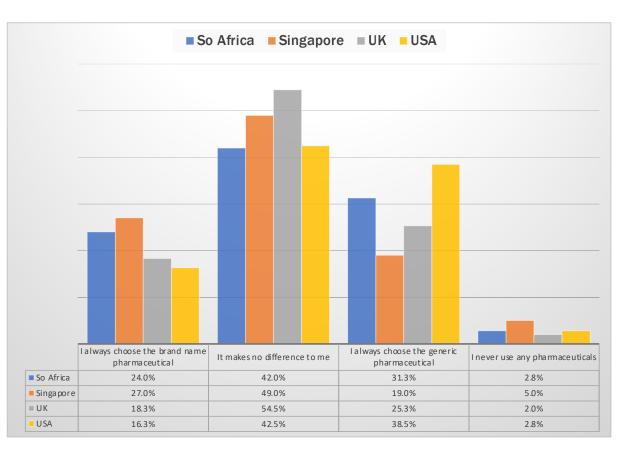
SUCCE

Q18. When shopping online, do you purchase from any of the following ecommerce platforms?

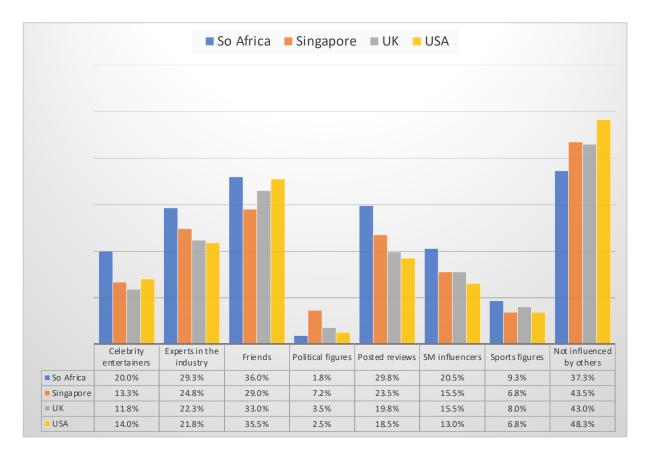




Q19. If you have a choice between a generic pharmaceutical and a brand name pharmaceutical

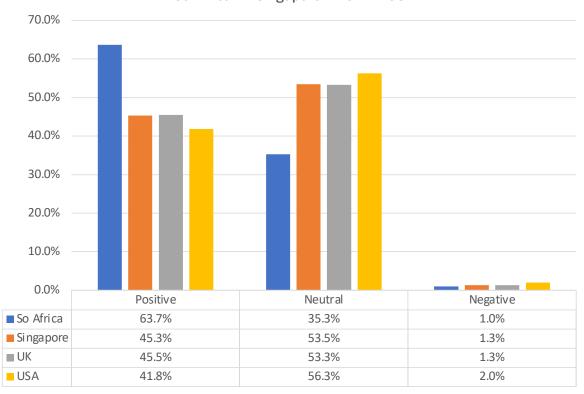






Q20. Are your purchases influenced by endorsements from anyone?

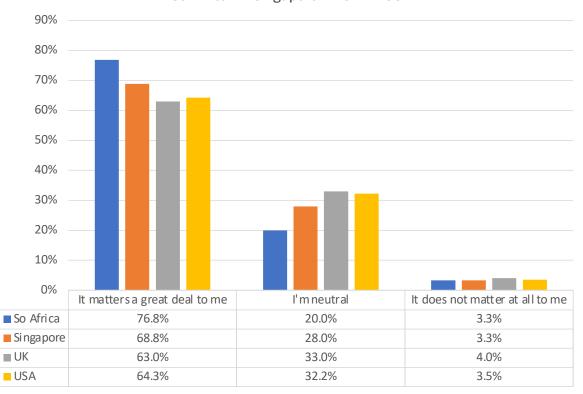
> Verdict SUCCESS



■ So Africa ■ Singapore ■ UK ■ USA

Q21. My view of trademarks/ brands is . . .

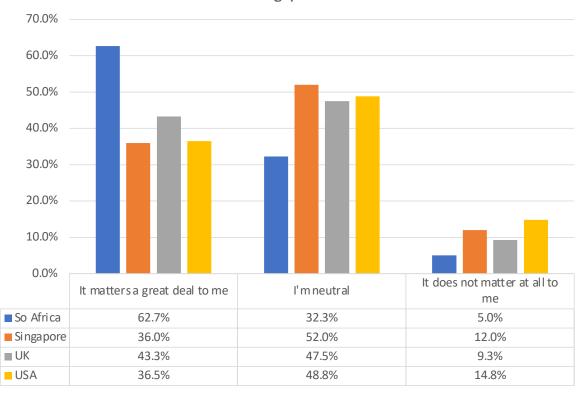




So Africa Singapore ■UK ■USA

Q22. I care whether brand-name products are authentic and safe.





■ So Africa ■ Singapore ■ UK ■ USA

Q23. I care whether brandname businesses are environmentall y conscious.

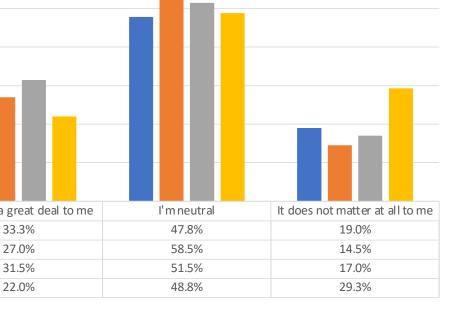


70% 60% 50% 40% 30% 20% 10% 0% It matters a great deal to me I'm neutral It does not matter at all to me So Africa 33.3% 47.8% 19.0% Singapore 27.0% 58.5% 14.5% UK 31.5% 51.5% 17.0% USA 22.0% 48.8% 29.3%

Q24. I care whether brand-name businesses are politically correct.

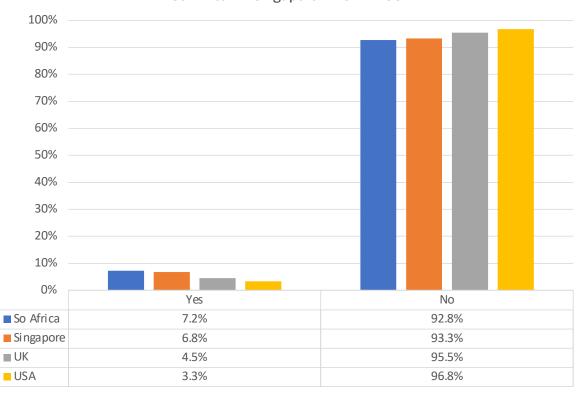
So Africa Singapore UK USA

Verdict SUCCE



Q25. What do you like to hear about brands? promotion reviews interested value friendly quality products customersreally discounts hear positive brand **good prices** consistent employees quality new new products products offers Nothing made sure service value money care quality

VERDICT



■ So Africa ■ Singapore ■ UK ■ USA

Q26. Did you ever try to protect the name of a business, products or services by applying for a trademark registration?





business good name protect

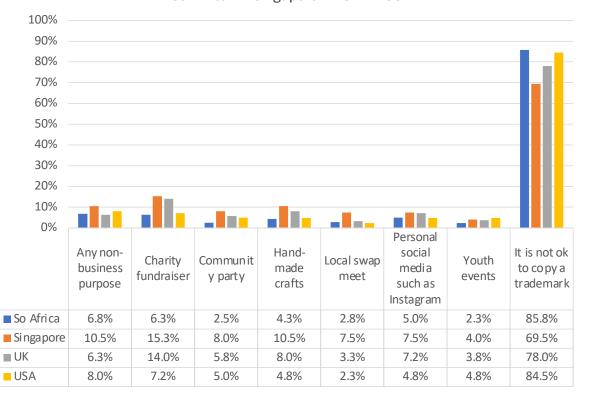


90% 80% 70% 60% 50% 40% 30% 20% 10% 0% No Yes Don't know or no opinion So Africa 80.8% 2.5% 16.8% Singapore 64.5% 5.8% 29.8% UK 53.8% 7.0% 39.3% 5.5% USA 59.5% 35.0%

So Africa Singapore UK USA

Q28. Do business owners do the right thing by getting trademark registration(s) for the brand names of goods or services they offer?

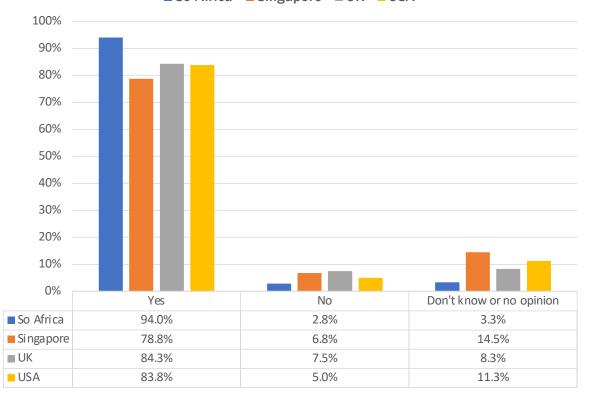




So Africa Singapore UK USA

Q29. I feel it is ok to copy or use someone else's trademark/bran d name without permission, if it is used in . . .





So Africa Singapore UK USA

Q30. Should trademark/ brand owners be able to stop someone from using their brand name without permission?



80% 70% 60% 50% 40% 30% 20% 10% ____ 0% No need to fix it as To stop the other The other party both should be able to party from using the should pay damages sell their products or No opinion. to the trademark same name without services with the permission. owner. same name. So Africa 72.5% 62.3% 2.8% 2.8% Singapore 67.8% 60.0% 4.0% 4.0% UK 65.3% 44.5% 3.3% 3.3% USA 68.0% 44.8% 5.8% 5.8%

So Africa Singapore UK USA

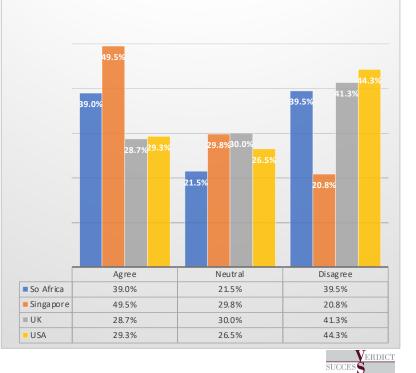
Q31. If a trademark/ brand name is used without permission, the appropriate way to fix it is



A large international company owns the registered trademark "TEQUILA TUESDAY" and built a following for the brand. The corporation's lawyer sent a letter to a local community Mexican style bar, requesting it stop promoting a Tuesday night special called "Tequila Tuesday" where they sell tequila for half price.

Q32. Do you agree or disagree that the Mexican style bar should have to stop using the "Tequila Tuesday" term? Q32. Do you agree or disagree that the Mexican style bar should have to stop using the "Tequila Tuesday" term?

So Africa Singapore UK USA



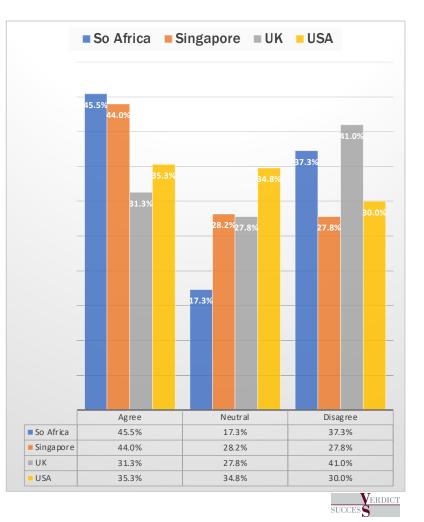


advertising infringement night two nothing Yes different company name using name phrase first good day week business know drink company term really ok copying small event brand product generic local promotion rather Tuesday using trademark one reason Don t matter local bar bar sure words thinktrade mark already registered harming registered trademark Mexican bar copyright big company



A local manufacturer employs a lot of people in your hometown. It has been making "SUPER STRONG" glue for the last 20 years. Recently this local manufacturer registered "SUPER STRONG" as a trademark for glue. Now it is the only one who can sell glue called "SUPER STRONG". The company's lawyer is sending letters requiring other businesses to stop selling "SUPER STRONG" glue.

Q34. Do you agree or disagree that this company should stop others from selling "Super Strong" glue to consumers?



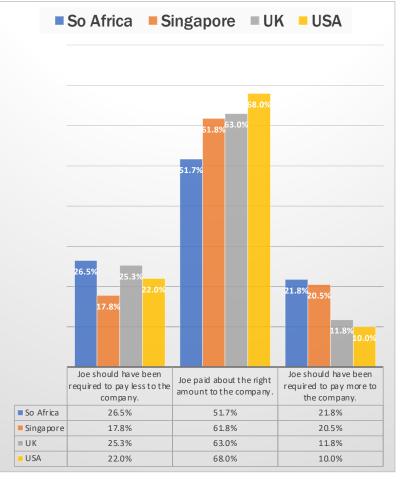


don t manufacturer shouldn t trade specific enoughbusiness brand called know product able selling using sounds words generic Anyone opinion stop generic term right sure applied dont Know brand name super think description law applied dont Know brand name super think super strongcompany s description law sdescription law sdescription law sdescription law sdescription law say trade mark made change registered another common



Q36. Which response do you feel is the most correct?

Joe is selling counterfeit basketball shoes at the local swap meet. The company that makes the real shoes took Joe to Court. During the Court case, Joe said, "I didn't know I was doing anything 'that' wrong." The judge threw the book at him. Joe had to pay the shoe company all the profit made from selling these fake shoes. Plus, Joe had to pay all the company lawyers' court fees. It almost bankrupted Joe.

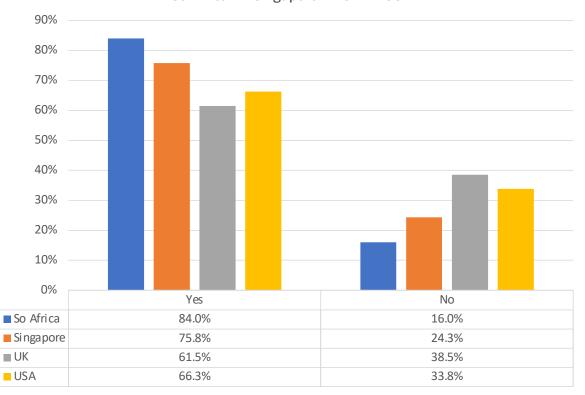






shouldn t selling counterfeit profits damage people opinion consequences compensation buying aware right knew goods company law one sure still brand judge fake made JOE pay selling court action shoes fair used counterfeitsreal lawyer productswrong gos illegal will seems Yes trademark took knew wrong breaking law selling counterfeit goods money stole must known wrong customersthingreputation

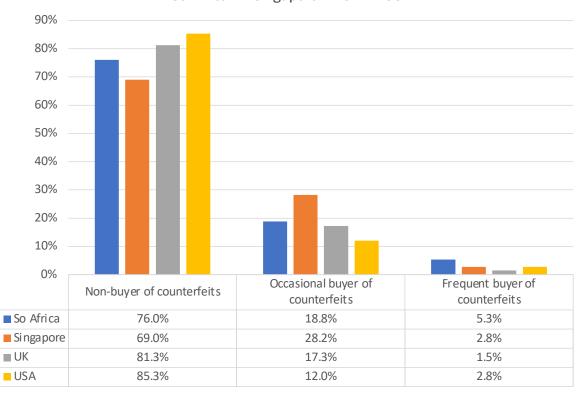




■ So Africa ■ Singapore ■ UK ■ USA

Q38. Are you upset if someone makes fakes or counterfeits of your favorite brand?





Q39. Which of these best describes your purchasing habits?



80% 70% 60% 50% 40% 30% 20% 10% 0% Peer Group Family members Friends No One So Africa 21.3% 26.8% 21.3% 55.0% Singapore 53.5% 23.8% 35.5% 13.3% UK 20.3% 27.5% 9.0% 60.5% USA 14.0% 19.3% 9.0% 71.5%

■ So Africa ■ Singapore ■ UK ■ USA

Q40. Others around me are ok with purchasing fakes or counterfeits.



100% 90% 80% 70% 60% 50% 40% 30% 20% 10% 0% Yes No So Africa 20.0% 80.0% Singa por e 24.3% 75.8% ■UK 20.8% 79.3% USA 14.0% 86.0%

So Africa Singapore UK USA

Q41. Have you ever purchased an item on purpose, knowing it was a fake or counterfeit item?

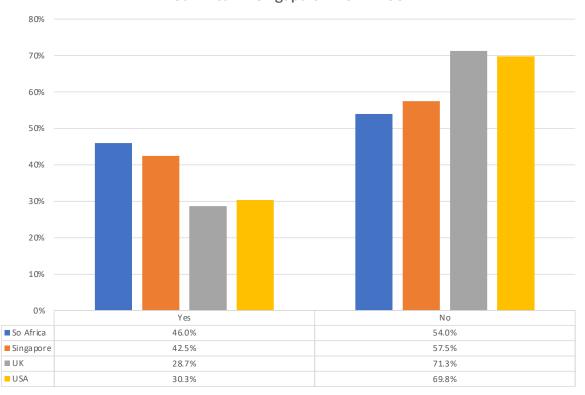


16% 14% 12% 10% 8% 6% 4% 2% 0% For the little guy to make To express myself in I'm a wise shopper money instead of the For social status To save money some way brand owner So Africa 2.5% 4.5% 1.5% 3.3% 13.0% Singa por e 6.5% 7.2% 4.5% 3.0% 14.2% ■UK 2.0% 14.5% 3.0% 3.8% 2.0% USA 10.8% 3.3% 2.0% 1.8% 2.3%

■ So Africa ■ Singapore ■ UK ■ USA

Q42. Why did you purchase the fake or counterfeit item?





Q43. Have you ever accidentally purchased a fake or counterfeit item?

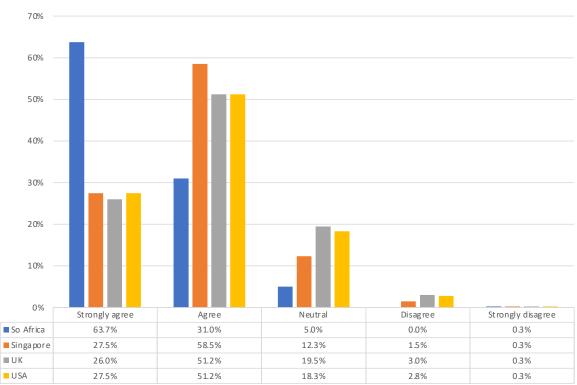




Q44. What did you do with the fake or counterfeit item?

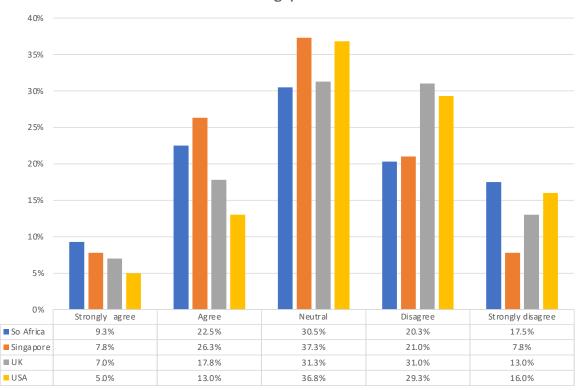
■ So Africa ■ Singapore ■ UK ■ USA





Q45. There are a lot of counterfeit products in the marketplace.

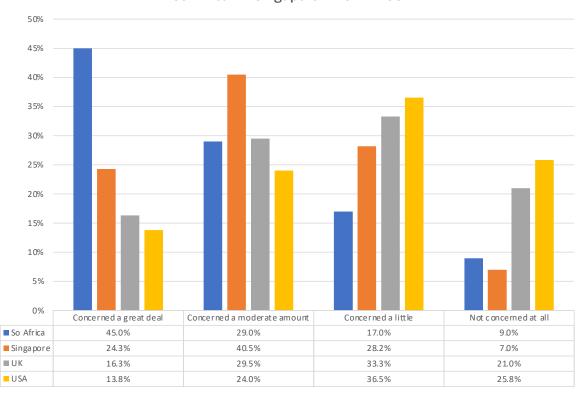




Q46. Buying counterfeit products generally benefits the consumers.

■ So Africa ■ Singapore ■ UK ■ USA



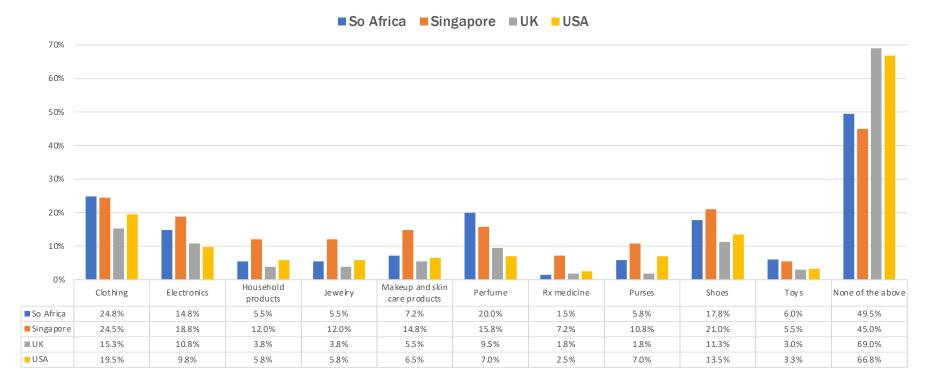


■ So Africa ■ Singapore ■ UK ■ USA

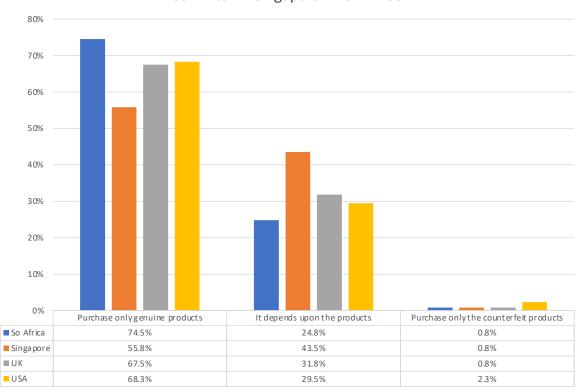
Q47. How concerned are you that you might be buying a counterfeit product.



Q48. In the past 12 months, have you suspected that any products you bought online were counterfeit goods?

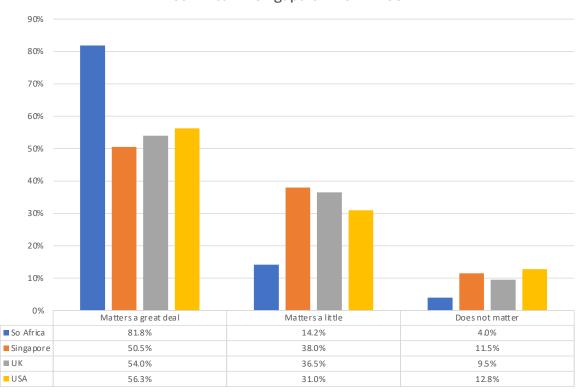






Q49. If I had a choice between a genuine product and a counterfeit that cost less, I would





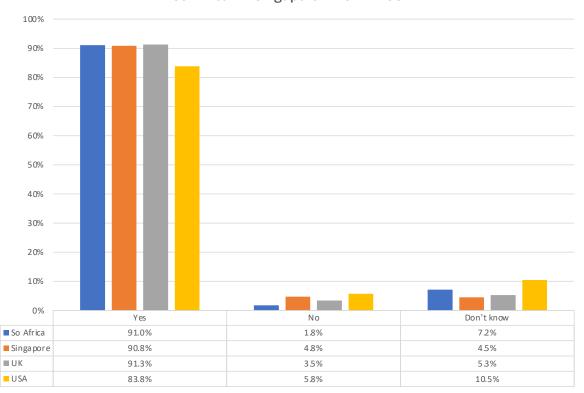
Q50. It matters that counterfeit goods make brands lose profits.





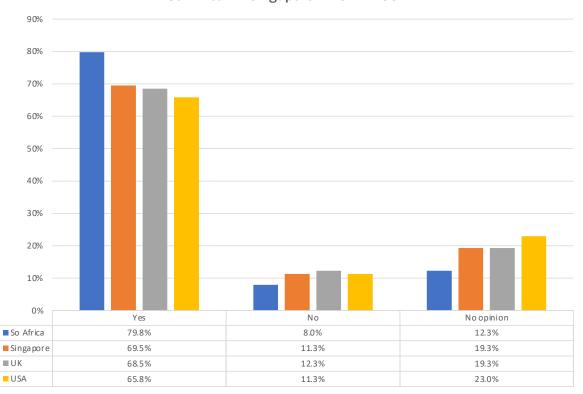
branding making counterfeit goods lot money care wrong loss idea puts price big brands s fair big bran





Q52. Do you believe that counterfeit medicines may be dangerous or deadly?

> VERDICT SUCCES

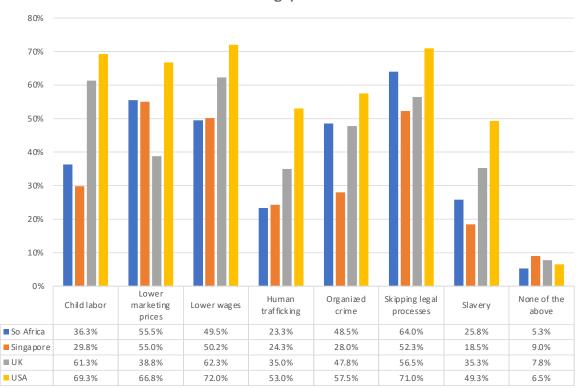


Q53. Are you bothered by online ads that sell fake or counterfeit products?



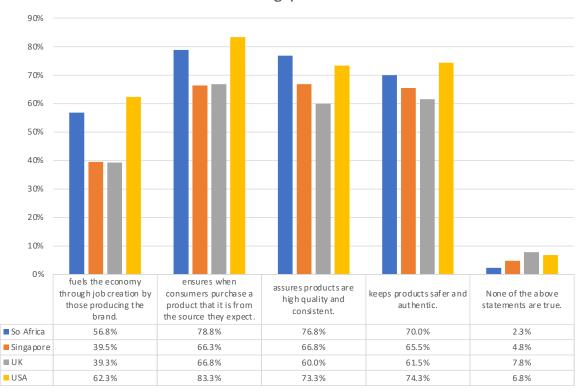
Q54. Why are you bothered or not by ...? don t know shouldn t online ads people ill don t sell real may paying will sell fake interested items goods might medicines know online cause make **Opinion** ^{buy} product allowed ads bad people fake dangerous harm money genuine quality harmful kill problem right advertise fake product counterfeit goods





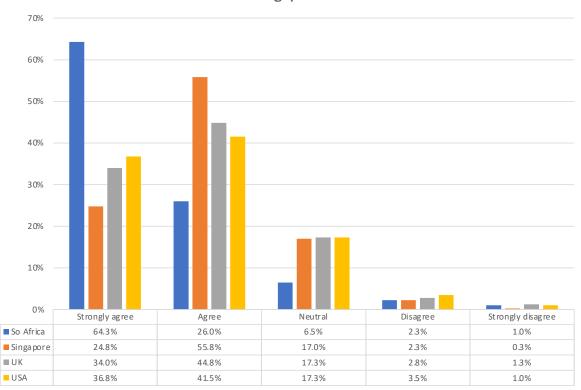
Q55. Counterfeit products are made cheaper by





Q56. Which statements do you believe are true? Protection of a brand through enforcing trademarks . . .

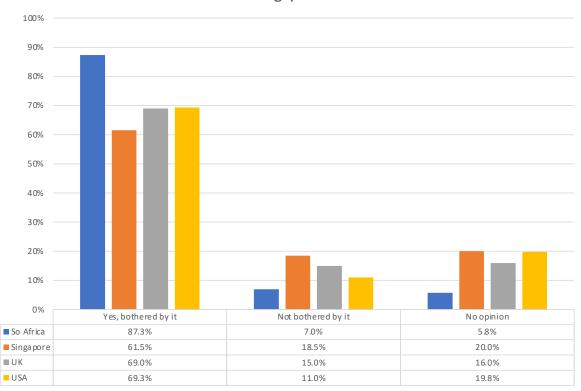




Q57. Stolen goods sold in the marketplace are a problem for the companies that make them.

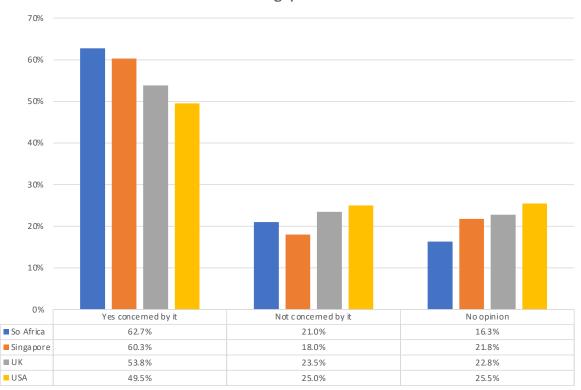
So Africa Singapore UK USA

VERDICT SUCCES



Q58. Are you bothered by stolen goods sold in the marketplace?

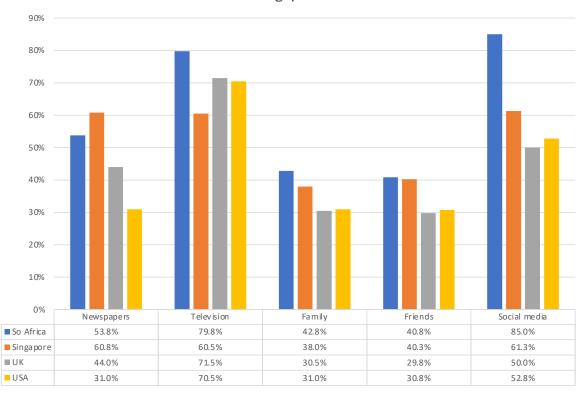




Q59. If purchasing a brand-name item on eBay or Craig's List, are you concerned if it is a stolen item?

So Africa Singapore UK USA

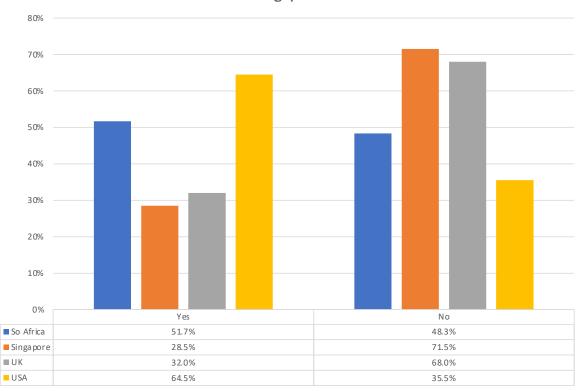
Verdict SUCCES



■ So Africa ■ Singapore ■ UK ■ USA

Q60. From where do you get your news?

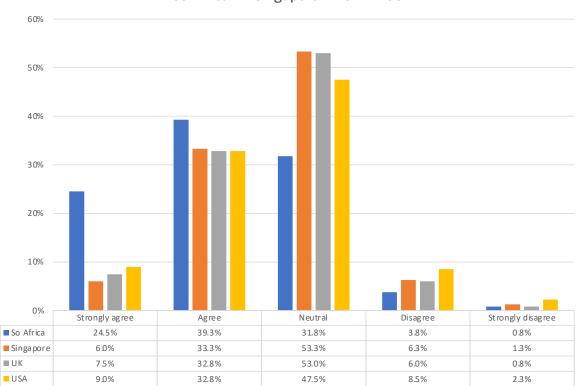




Q61. Have you heard media stories of smash and grab of name brand items?

■ So Africa ■ Singapore ■ UK ■ USA

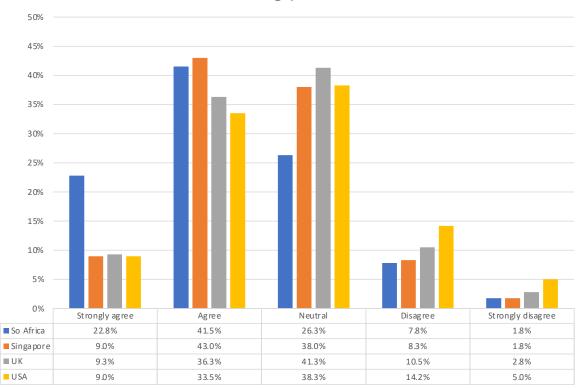




Q62. The media usually gets it right when talking about brands/ trademarks.







■ So Africa ■ Singapore ■ UK ■ USA

Q63. I rely on the media to get it right when talking about brands/ trademarks.



Q64. What do you like to hear on the news or read in news articles about trademarks? companiesfakes stories making interested trademarks new truth protected anything know **Nothing** products hear brand news Good sure businesses counterfeit n news to opinion don t things trade

